

To create account with the Nomorobo service go to **www.nomorobo.com/signup**.

- First, click on "Get Started Now".
- Select Service Electric Cable TV and Communications from the "Choose Your Landline Carrier List".
- In the email address field, enter the email address to be used for the Nomorobo account. Click "Next".
- Shortly after clicking "Next" you will receive an email.
- Open the email from Nomorobo and click the "Click Here to Setup Nomorobo" button in the email.
- Select "Landline/VoIP" from the telephone type drop down menu, Select Service Electric Cable TV and Communications and enter your number in the "Telephone Number" field.
- Click Next and the on-screen instructions will guide you through the SECTV web portal setup. (**sectv.user.alianza.com**)
- Your account is now active.

You will also need the information for logging into SECTV's New Alianza Portal:

Visit **sectv.user.alianza.com**.

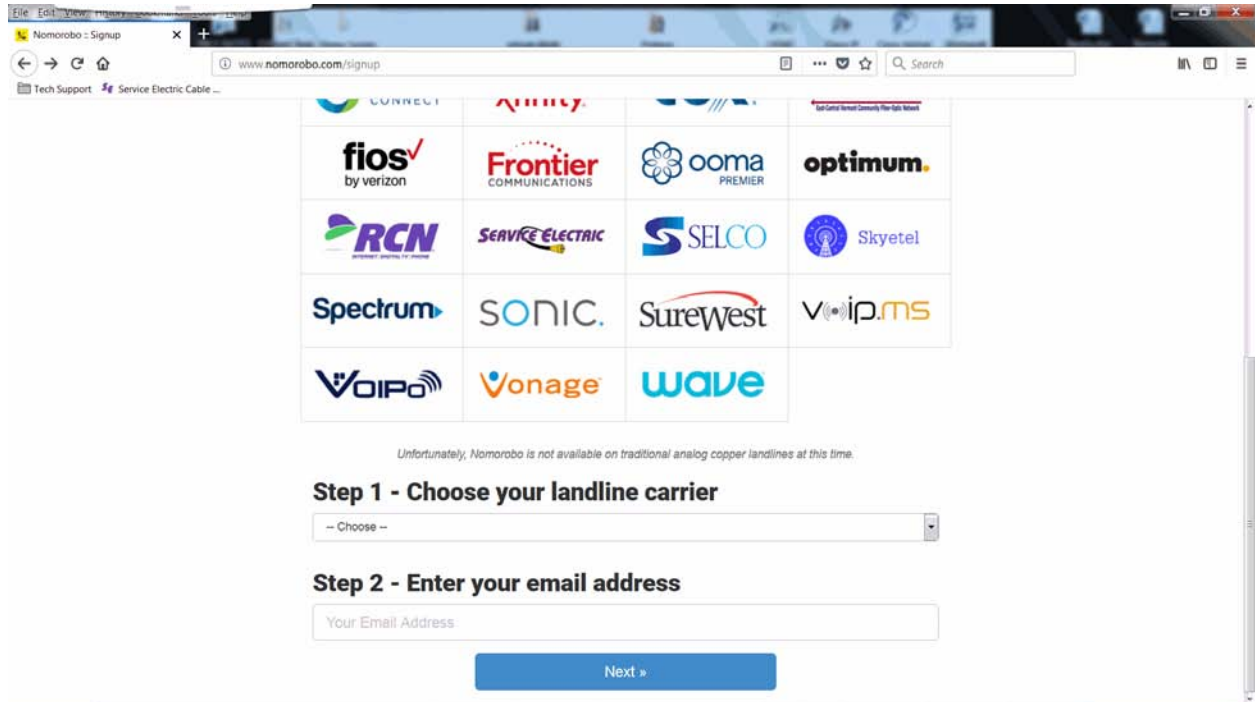
- Enter your username. Your user name will be USERxxxxxxxx (Your ten digit telephone number). Example: USER6105551212
- Enter the default password (first (4) four letters of account holder's name in all capital letters, followed by the first (4) four letters of the account holder's last name in all lower-case letters). Example: JOHNsmit

**If the first letters of your first and last name are less than (4) four letters, please append (0) zeros to the end to complete the (8) eight characters. Example: JEN0doe0

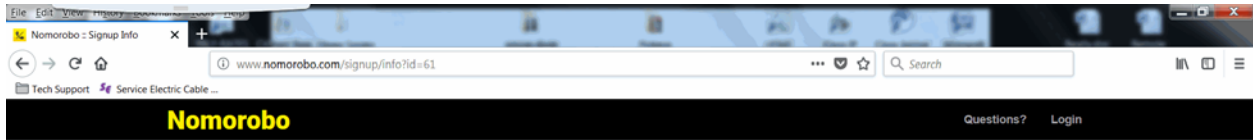
- Select the Sign In button.
- The System will prompt you to reset your password.

Step by Step Screen Shots:

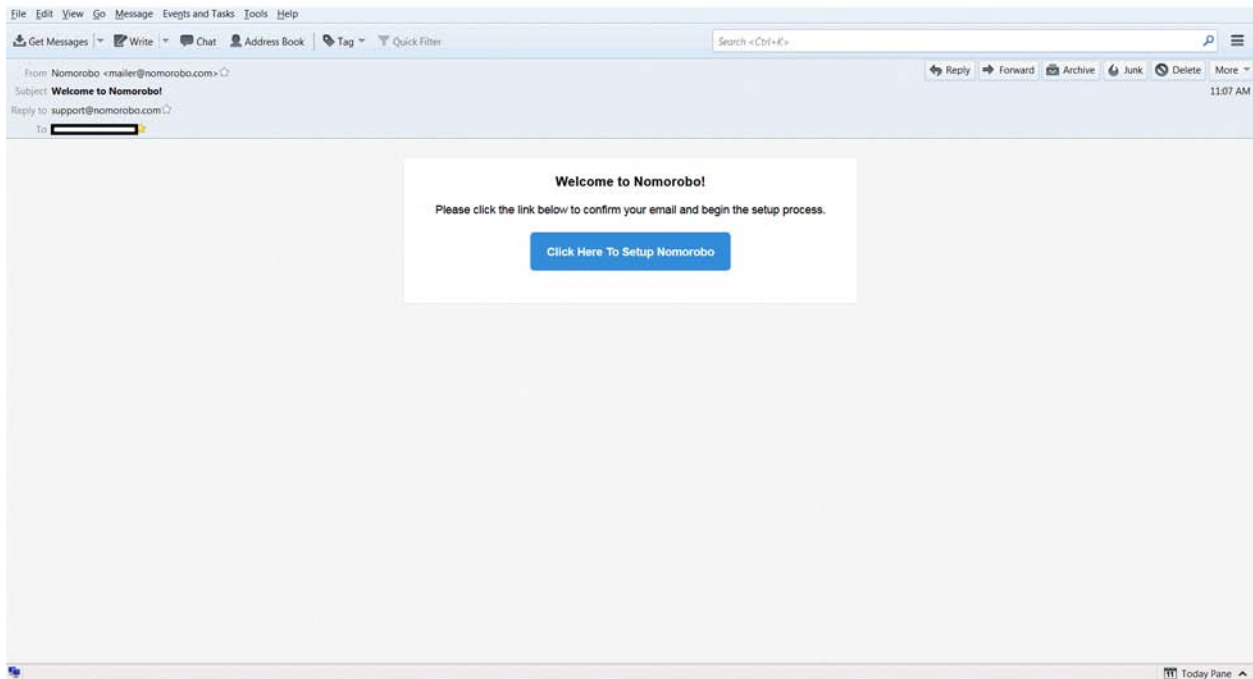
1. www.nomorobo.com/signup



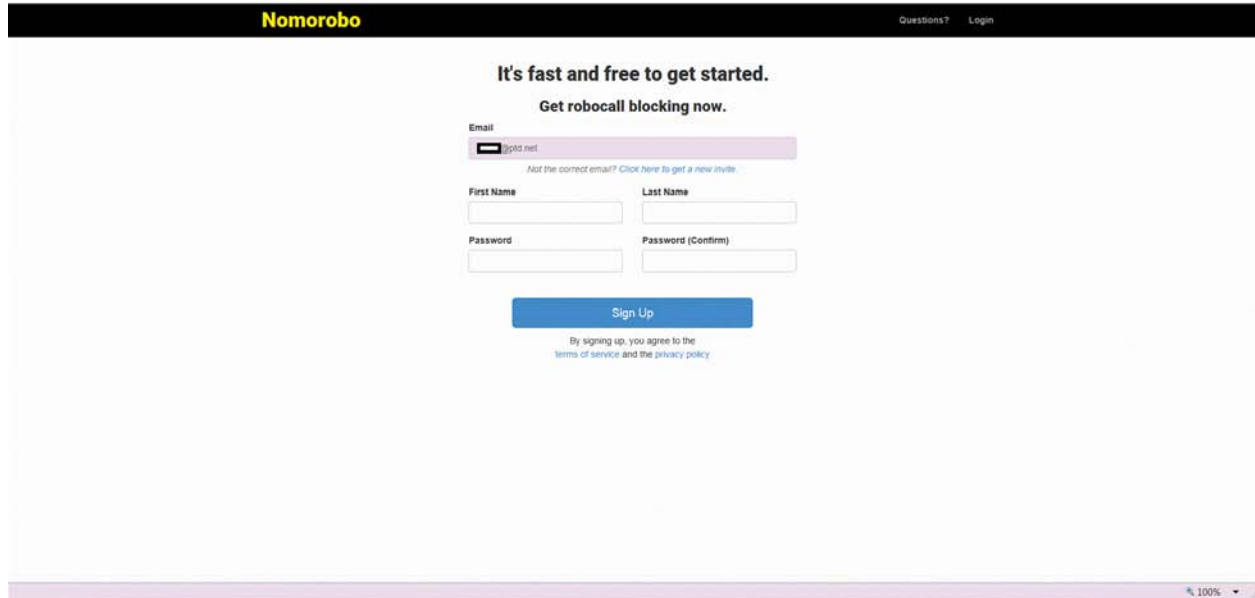
2.



3. "Click Here To Setup Nomorobo" from email.



4. The link from the email will bring you here.



Nomorobo Questions? Login

It's fast and free to get started.
Get robocall blocking now.

Email
Not the correct email? [Click here to get a new invite](#)

First Name Last Name

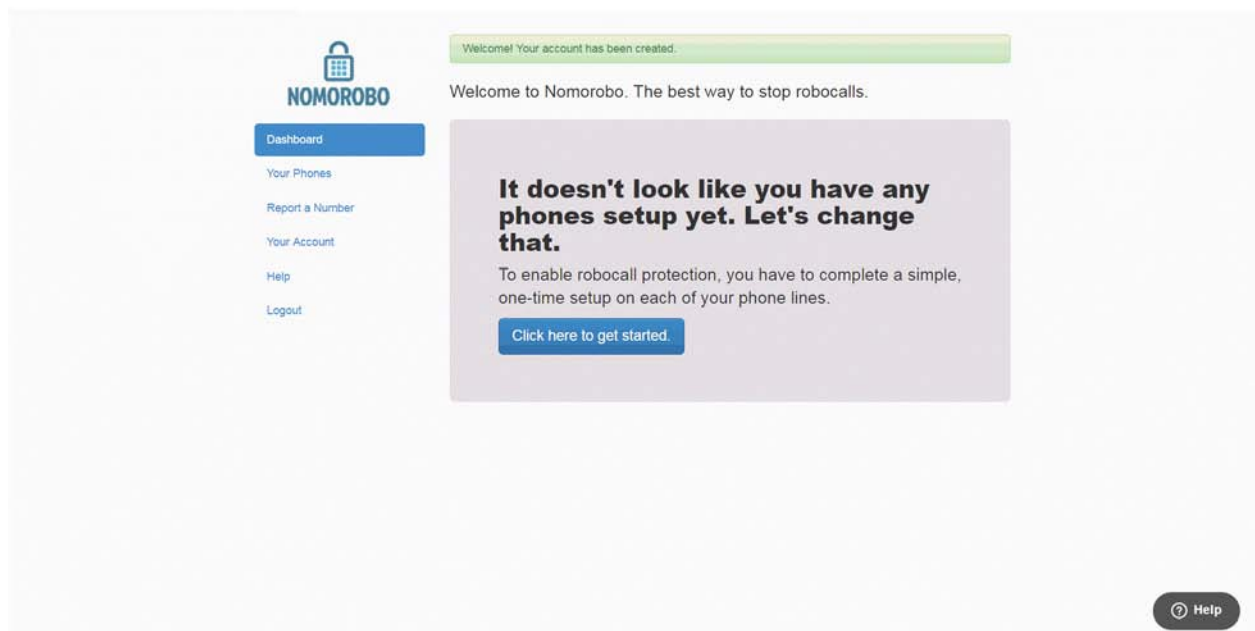
Password Password (Confirm)

[Sign Up](#)

By signing up, you agree to the [terms of service](#) and the [privacy policy](#).

100%

5. Getting Started.



NOMOROBO

- Dashboard
- Your Phones
- Report a Number
- Your Account
- Help
- Logout

Welcome! Your account has been created.

Welcome to Nomorobo. The best way to stop robocalls.

It doesn't look like you have any phones setup yet. Let's change that.

To enable robocall protection, you have to complete a simple, one-time setup on each of your phone lines.

[Click here to get started.](#)

[Help](#)

6. Add Your Phone Number.

The screenshot shows the 'Add Your Phone Number' page on the NOMOROBO portal. The page title is 'Add Your Phone Number' with the instruction 'Please enter some information about your phone.' The left sidebar contains navigation links: Dashboard, Your Phones (highlighted), Report a Number, Your Account, Help, and Logout. The main content area has a progress bar with three steps: 1. Add Your Phone Number (active), 2. Setup Your Carrier, and 3. Verify Robocall Protection. Below the progress bar are three dropdown menus: 'Phone Type' (Landline/VoIP), 'Carrier' (Service Electric Cable TV), and 'If Other Carrier'. There are two input fields: 'Phone Number' (with a '1-' prefix) and 'Description (optional)'. At the bottom of the form are 'Previous' and 'Next' buttons. A 'Help' button is located in the bottom right corner.

7. Here you will need to login to the new Alianza Portal and set the Sim (Simultaneous ring) feature.

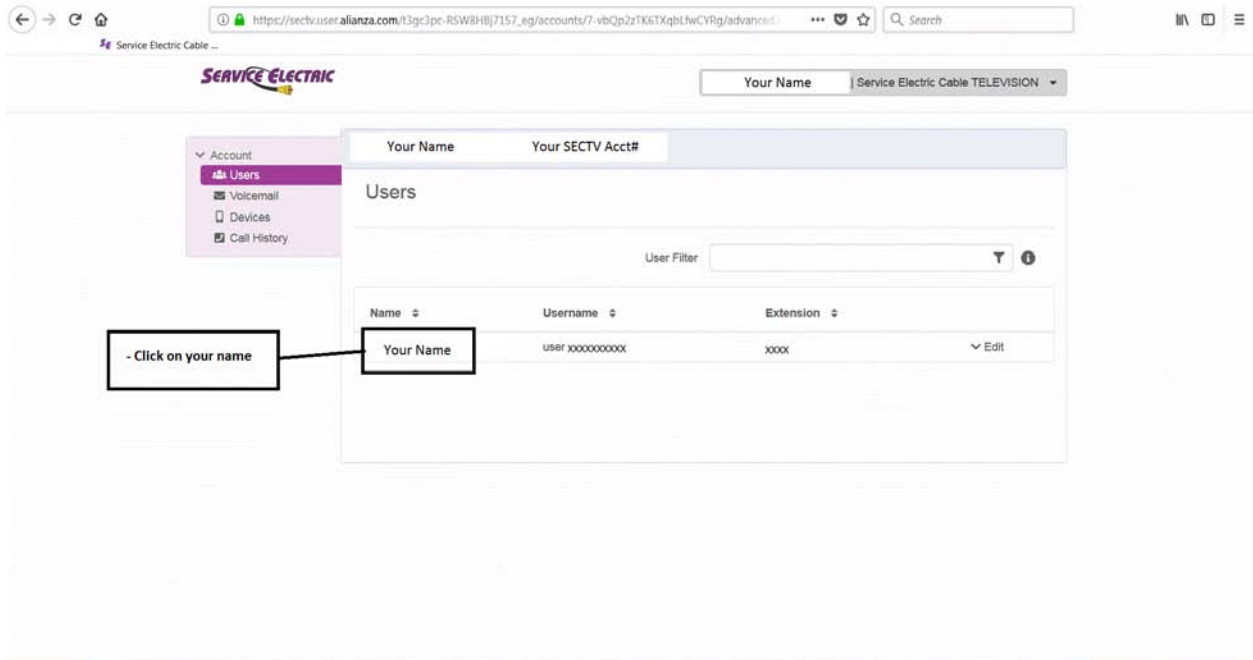
The screenshot shows the login page for the Service Electric Alianza Portal. The browser address bar shows the URL 'https://sectv.useralianza.com/login'. The page features the 'SERVICE ELECTRIC' logo at the top. Below the logo is a login form with the following fields and options: 'Username' (with placeholder 'Username/Email address'), 'Password', and a 'Remember Username' checkbox. A 'Sign In' button is located at the bottom right of the form. A text box on the left provides instructions for the username and password format:

Username: USERxxxxxxxx (Your ten digit telephone number). Example: USER610551212

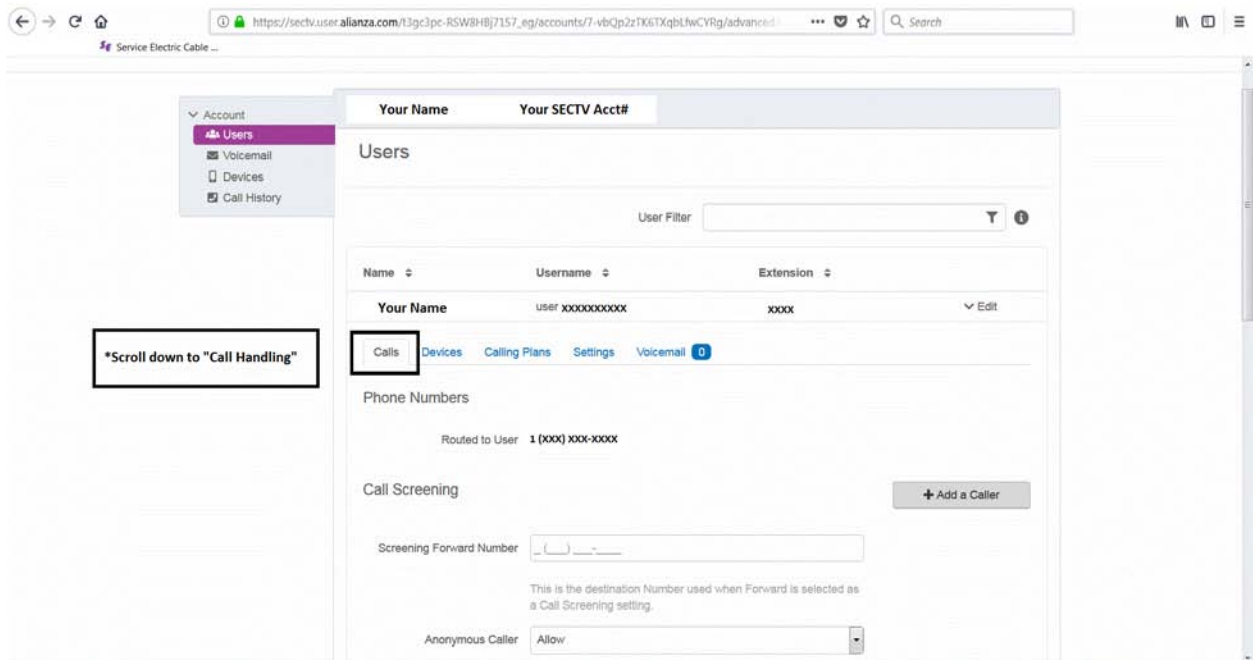
Password:

- Enter the default password (first (4) four letters of account holder's name in all capital letters, followed by the first (4) four letters of the account holder's last name in all lower-case letters). Example: JOHNsmit Note:
- *If the first letters of your first and last name are less than (4) four letters, please append (0) zeros to the end to complete the (8) eight characters. Example: JEN0doe0
- Select the Sign In button.
- The System will prompt you to reset your password.

8.



9.



10.

The screenshot shows the 'Call Handling' configuration page in the Alianza Portal. The page includes sections for 'Scheduling', 'Call Waiting', 'Do Not Disturb', and 'Phone Numbers'. The 'Sim Ring' option is selected under the 'Phone Numbers' section. A text box on the left provides instructions:

1. Click on the "Sim Ring" tab.
2. Enter 1 (610) 850-9181 in the "Phone Numbers" field
3. Make a "No Answer" selection from the drop down.
** If you currently have VM with SECTV keep as default option "Send to Voicemail"*
** If you DO NOT currently have VM with SECTV select "Ring Forever" from the drop down.*
4. Click "Save"

The 'Save' button is highlighted in the bottom right corner of the configuration area.

11. Once the Sim feature is saved in the Alianza Portal go back to the Nomorobo site to complete the set up.

The screenshot shows the 'Verify Robocall Protection' page on the Nomorobo website. The page includes a progress bar with three steps: 'Add Your Phone Number', 'Setup Your Carrier', and 'Verify Robocall Protection'. The current step is 'Verify Robocall Protection'. The page text reads:

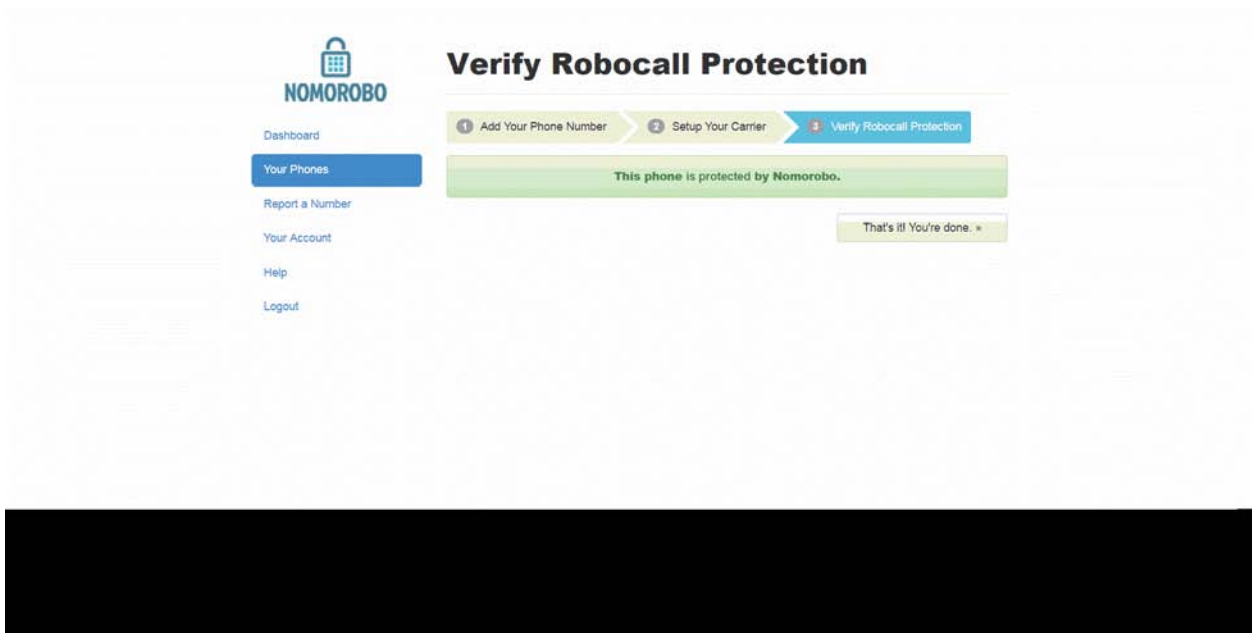
Nomorobo will now call (xxx) xxx-xxxx to make sure that robocall protection is enabled. Please pick up the phone after the status bar on the next page changes color.

A button labeled 'I'm ready. Call me now.' is highlighted. A text box below it says:

** Click "I'm ready. Call me now." - Do not answer the home phone until the status bar shows it is completed.*

The page also includes a 'Go Back' button and a 'Help' button in the bottom right corner.

12.



13. That is it! You are protected by Nomorobo!

